



July 8, 2013

To: Mr. Wade Norris

From: Dr. David Mercker
University of Tennessee Extension Forester
731-425-4703
dcmercker@utk.edu

Subject: Recent Logging Operation

Dear Mr. Norris:

Every so often something so good happens that I cannot constrain myself from reacting. This is one of those moments. I am writing to say "Thank you" and to give my compliments to you and your logging crew for the fine job that they did with my recent logging operation. Simply put, your work was outstanding!

This compliment does not come flippantly. Having worked in and taught about forests and logging for 27 years, I have seen it all . . . good jobs, poor jobs, careless jobs, rushed jobs, and more. But I HAVE NEVER SEEN AN OUTSTANDING JOB . . . until now. You have set the standard. Your crew should be commended. *Please do so for me.* They worked with the precision that would make a Corp. Commander envious and went out of their way to please me. No request was shunned. Aside from their careful operation both in the woods and on the log deck, they had another trait that I have rarely encountered on a logging job. Not a fowl word was spoken. Not one.

Your crew protected my stand of timber, respected my soil, accommodated my neighbors, and were professional too. There was nothing that could have been improved upon. Now that's service!

Congratulations on a job well done.

Respectfully,

A handwritten signature in blue ink that reads 'David C Mercker'.

David C. Mercker, Ph.D.
Certified Forester